**Entity Name:** Work Order

**Definition**: A single instance of this entity would contain a work order number, a service code of the repairs required, the employee ID of the employee who placed the order and the date and time of the order.

**Unique identifier**: WorkOrder#, ServiceCode

**Volume:** 27,375 work orders = 15 work orders per day X 365 days per year X 5 years kept

**Comments/explanation:** A work order has all of the required information of the services needed to be performed by the vehicle.